# Department of Mental Health and Mental Retardation Office of Deaf Services

# **Basic HIPAA Facts**

This summary presents some basic HIPAA information and is intended to assist staff in understanding their obligations under the law. It is not intended to supersede any DMH or facility policy, nor is it in any way to be construed as legal advice. Please consult relevant DMH and facility policies for further information

## What HIPAA Is:

PAL BE

HIPAA is the Health Insurance Portability and Accountability Act of 1996. Simplified, HIPAA was established to:

- Allow portability of pre-existing condition exemption between employer health insurance group plans
- Standardize electronic transactions in health care to reduce costs through adjustments in (record formats, code sets, identifiers, eligibility, referral, claims, remittance, etc.
- Protects records of consumers from unauthorized disclosure

# The General Requirements Encompass Five Specific Areas:

- **Electronic Data Interchange (EDI)** electronic transfer of information among organizations (New date of compliance 10/16/2003)
- Code Sets uniform codes for illnesses and treatments (No definite date of compliance)
- **Identifiers** standardized numbers identifying health providers, plans, and employers (No definite date of compliance)
- Security standards for protecting confidentiality, integrity, and availability of data (No definite date of compliance)
- Privacy standards defining appropriate and inappropriate disclosures of individually identifiable health information and how patient rights are to be protected (Final date of compliance 4/14/2003)

## **Acronyms**

Operations

HIPAA Health Insurance Portability and Accountability Act of 1996  NIH National Institutes of Health  HHS Health and Human Services  OCR Office of Civil Rights  GLB Gramm-Leach-Bliley Act  OIG Office of the Inspector General	BA Business Associate  EDI Electronic Data Interchange  CMC Correctional Managed Care  HIM Health Information Management  HIC Health Information Committee  SMR Subsidiary Medical Record  UMR Unit Medical Record  CMR Case Management Record  CPO Chief Privacy Officer  ISO Information Security Officer  PDA Personal Digital Assistant (This includes
SB11 Senate Bill 11  FERPA Family Educational Rights and Privacy Act  CMS Centers for Medicare and Medicaid Services  PHI Protected Health Information	
IIHI Individually Identifiable Health Information TPO Treatment, Payment, or Healthcare	Sidekicks and Blackberries) ROI Release of Information

# What Can and Can't Be Done With Your Personally Owned PDA

### Can't Do:

- Send ANY information about a patient on your PDA
- Use name, initials, place of residence or other information if it would be possible to identify who you were talking about (IIHI)
- Send information about the progress of the patient, whether an ROI is signed or not (PHI)

#### •

### Can Do

- Call a code or respond to a code
- Send a request to VP or meet about an unidentified patient
- Let your supervisor know you are going to be out sick, arrive late, etc
- Arrange a meeting or call for a progress report IF ROI is signed.

# What Can and Can't Be Done Using E-Mail

### Can't Do:

- Send any information about a patient on your personal e-mail account (This includes ANY public domain service like Yahoo or Hotmail
- Short rule DO NOT use private e-mail accounts for ANY information about patients
- Sending PHI or IIHI through a non-secure network without encryption
- Send PHI or IIHI to another domain from your name@alabama.gov without encryption

### Can Do:

- Send information using your name@alabama.gov to another name@alabama.gov address IF
  - the other person is involved in the care of the patient and has either an ROI or a BA agreement
  - 2. Sending **ONLY** information needed to facilitate treatment
- Talk about the program in general without any reference to consumers.
- If the recipient has a signed ROI or BA agreement you can send encrypted messages

### **Basic Guidelines:**

- 1. Don't send any PHI or IIHI using your personally owned PDA
- 2. Don't use you personal e-mail account for any work related communication
- 3. If you send PHI or IIHI to someone inside the Alabama.gov system, they must have permission to see the information
- 4. If you send PHI or IIHI to someone **outside** the Alabama.gov system, they must have permission to see the information **AND** in must be encrypted. (Greil policy says fax or snail mail only)